

**FREQUENTLY ASKED QUESTIONS (FAQs) ON THE
31 OCT – 1 NOV 2026 REAL ESTATE SALESPERSON (RES) EXAMINATION**

RES Examination Registration

1. What is the registration process for the 31 Oct – 1 Nov 2026 RES examination?

The 31 Oct – 1 Nov 2026 RES examination registration will be conducted in 2 stages. Stage 1 of the examination registration will be conducted on GovEntry.

Stage 1: Indication of Interest on GovEntry (17 Sep 2026)

Applicants **must have a valid and working Singpass account** for authentication to access the GovEntry application.

Eligible applicants who successfully submit their indication of interest based on their choice of the examination type (Full sitting, Modular Paper 1, Modular Paper 2, or Modular Paper 2 with exemption from Paper 1) will be **shortlisted on a first-come, first-served basis**, i.e. based on their submission timestamp.

Stage 2: Registration and Payment on LHUB's website (1 to 4 Oct 2026)

Shortlisted applicants will be informed to complete their registration and payment on LHUB's website, in order to secure their examination seats.

2. Why is Singpass implemented for Stage 1 registration?

Singpass authentication ensures secure identity verification and maintains registration integrity by preventing unauthorised and duplicate submissions.

3. What should I do if I do not have a Singpass account or have technical issues with my Singpass account?

Please ensure your Singpass account is working before the registration period begins. For Singpass-related matters, please visit: ask.gov.sg/singpass.

4. Which browsers can I use with Singpass?

Singpass supports most major web browsers. Please note that Singpass does not support webviews or in-app browsers such as links opened within WeChat or other mobile applications. If you encounter login issues, try opening the registration link directly in a supported web browser instead. For the list of supported browsers, please visit: ask.gov.sg/singpass/questions/clul3am5x003wo12th5witu9z.

5. Can I access Singpass overseas?

Yes, you can access Singpass from abroad by setting your overseas access preferences through your Singpass account settings.

6. What are the methods to log in to Singpass?

You may log in to Singpass using the QR code or your Singpass ID and password. For details, please visit: ask.gov.sg/singpass/questions/clul368gc004l9ink1pm24e6b.

Alternatively, you may log in using your passkey in the Singpass app on your mobile device. For details on passkey, please visit:

ask.gov.sg/singpass/questions/cm9bsezz00484e01gbunr8po?from=quicklinks.

7. What happens if my Singpass session time out during registration?

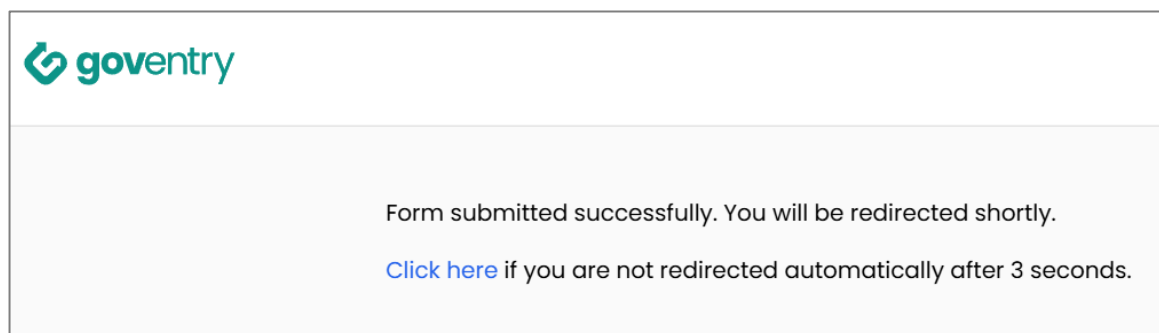
You will need to log in again with Singpass to continue. Please ensure that you have a stable network connection.

8. What devices can I use to access the form?

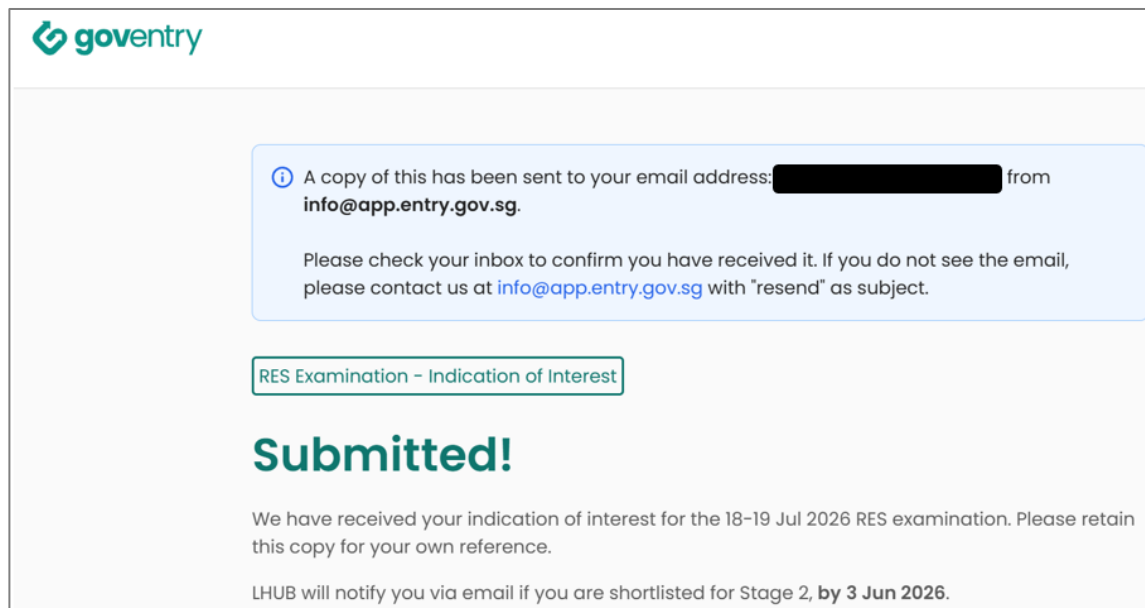
You may use your personal devices such as mobile phones, laptops, tablets or desktop computers, with the latest version of your browser installed. We **do not recommend** the use of employer-issued devices with security features installed, as you may experience access issues after Singpass authentication.

9. How do I know that I have successfully submitted the form in GovEntry?

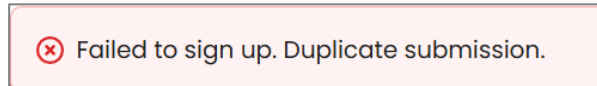
Upon successful submission of your form, you should see an acknowledgement page as follows.



You will also receive an acknowledgement email sent to the email address that you have indicated in your form submission. See sample below.



Please note that **only one submission per NRIC/FIN is allowed**. If you attempt to submit another form using the same Singpass login, you will see the following error message.



10. What should I do if I encounter difficulties submitting the form?

If you encounter technical difficulties that prevent you from submitting your form, please email LHUB at res@ntuclearninghub.com. You should include screenshots or video recordings of the error encountered and provide your full name, description of the issue and the time of attempted submission to facilitate our investigation.

11. I have selected the wrong examination type in my application form. Can I request CEA to amend my submission for me?

Applicants must ensure that the correct examination type (i.e. Full sitting, Modular Paper 1, Modular Paper 2, or Modular Paper 2 with exemption from Paper 1) is selected before submitting the completed form. CEA will not be able to make any changes on behalf of applicants. Any errors in the submission will render the application disqualified.

Extension of Course Completion Certificate Validity / Priority Registration

12. I did not manage to register for the RES examination. The Oct/Nov 2026 RES examination is my last chance before the validity of my RES course completion certificate expires. Can CEA make an exception and grant me a seat at the Oct/Nov 2026 RES examination?

The allocation of examination seats at the Oct/Nov 2026 RES examination is on a first-come, first-served basis and applicants must meet all the eligibility criteria. As the demand for examination seats remain high, it would not be possible to allocate an examination seat to every applicant.

13. I only managed to pass one of the papers within the two-year validity of my RES course completion certificate. Can CEA extend the validity of my RES course completion certificate to give me one more chance to sit for the Oct/Nov 2026 RES examination?

Your modular pass in the RES examination is tied to the validity period of your RES course completion certification. This means that candidates who have passed one of the examination papers are required to pass the remaining paper *before* the expiry of the validity of their RES course completion certificate. Should candidates fail to pass the remaining paper, the modular pass obtained previously will no longer be valid.

Due to the high volume of examination registrations, we will not be able to accede to appeals for an extension of candidates' RES course completion certificate validity.

Coverage of Examination Scope

14. Where can I find the RES examination syllabus?

You can find the RES examination syllabus here: [RES Examination Syllabus](#)

15. Will newly amended laws, regulations and policies be tested in the RES examination?

Candidates are required to be familiar with the latest laws and regulations relating to and affecting estate agency work in order to serve their clients professionally after joining the real estate agency industry.

However, new or amended regulations, policies and guidelines announced or implemented within one month before the date of examination will NOT be tested.

16. How many examination seats will be available for the 31 Oct – 1 Nov 2026 RES examination?

The 31 Oct – 1 Nov 2026 RES examination will have a capacity of 3,000 seats.

17. Can CEA conduct RES examinations more frequently?

We will continue to conduct the RES examinations three times a year. Please refer to the RES Examination Schedule published on CEA's and LHUB's websites.

Examination Results**18. Will candidates be informed of their marks when the examination results are released?**

No, candidates will not be informed of their marks/scores. Candidates will receive their results indicating either a Pass or Fail for each paper taken, and the overall results stating only a Pass or Fail. Candidates can refer to the [sample questions and answers](#) for an idea of the competency units, learning outcomes and the cognitive levels that would be tested in the RES examination.